

**SURVEY: Satisfaction with Disability Related Services and  
Accommodations as provided by Disability Services Office  
Academic Year: 2008-09**

Ratings: 1- Very dissatisfied; 2- Somewhat dissatisfied; 3- Mixed feelings; 4- Somewhat satisfied; 5- Very satisfied

<p>How satisfied are you with the DSO application process?</p> <p>Average rating: <b>4.4</b></p>	<p>How satisfied are you with the DSO process of requesting accommodations/services each semester?</p> <p>Average rating: <b>4.3</b></p>	<p>How satisfied are you with the attitude and helpfulness of the DSO front office staff?</p> <p>Average rating: <b>4.8</b></p>
<p>How satisfied are you with the attitude, helpfulness, and professionalism of the DSO service providers and director?</p> <p>Average rating: <b>4.8</b></p>	<p>How satisfied are you with being able to obtain a timely appointment with your service provider?</p> <p>Average rating: <b>4.7</b></p>	<p>How satisfied are you with the alternate format produced by the DSO?</p> <p>Average rating: <b>4.6</b></p>
<p>How satisfied are you with the assistive technology available to you through the DSO?</p> <p>Average rating: <b>4.7</b></p>	<p>How satisfied are you with the academic assistant(s) provided to you by the DSO?</p> <p>Average rating: <b>4.7</b></p>	<p>How satisfied are you with the testing accommodations/services provided to you by the DSO?</p> <p>Average rating: <b>4.7</b></p>