

**NORTH CAROLINA STATE UNIVERSITY
DIVISION OF STUDENT AFFAIRS
ANNUAL REPORT 2008-2009**

The 2008-2009 academic year was filled with opportunities and challenges to demonstrate our “Students First” motto. Despite tremendous financial challenges due to budget reversions, the Division has maintained their mission to provide programs and services for students in order to promote and enhance their educational experience. This report will highlight some of the many accomplishments and activities of the units within the Division of Student Affairs.

Programs: Changes in scope of activities, volume of activities, special achievements of significance, and special program reviews, studies or plans

ARTS NC STATE proudly accepted occupancy of the beautifully renovated Frank Thompson Hall, following a \$16 million dollar renovation. **Arts Development** surpassed its fundraising goal by 75%, raising close to \$2.3 million in cash and pledges. This was made possible by a \$1.5 million will bequest to the Gregg Museum from Dr. Jim and Eileen Lecce. In its second year, the Arts Village, based in Turlington Residence Hall, doubled in size to serve 120 students. For the first time, a combined **ARTS NC STATE** season brochure was produced, thus improving the marketing and ticket sales for arts events. Attendance at **Music Department** events increased by 36%. **Multicultural Student Affairs (MSA)** assisted with creation of Native American Studies minor to be launched fall 09. Symposium was attended by 71% of African American freshmen. **Student Organization Resource Center (SORC)** implemented a new data management system, OrgSync, for 444 student organizations. **Women’s Center** developed a 3-credit course for sexual violence prevention peer educators, and programs reached more than 11,267 and received 67 reports of interpersonal violence, up 34%. **Student Media** added a Board of Directors that includes media professionals. Leadership Development Series participation increased 27%. **Center for Student Leadership, Ethics and Public Service (CSLEPS)** led a multi-university “Million Meals Event” with 4000 volunteers setting a one-day record and packaging 1,010,374 meals bound for Haiti, El Salvador and India. **Alternative Spring Break** trips (16) provided opportunities for 248 participants, 6,189 service hours. **Student Conduct** had 630 referrals, including 50 “concerning behavior” reports, 259 academic misconduct reports, 48 suspensions and 2 expulsions. **Union Activities Board (UAB)** films attendance increased by 7.5%. “Rally4 Talley” marketing campaign was launched. A total of 234 employers conducted on-campus interviews through the **Career Center (UCC)**, down from 338 in 08-09.

UCC counselors reported 1,891 individual appointments, and they presented to 2,134 students in over 90 workshops and career fairs attended by over 12,000 students. A total of 13,864 students were registered in ePACK with active accounts. The PhD/Masters consortium fair, organized with 6 other NC universities was held with 27 employers and 144 NC State PhD and masters level students. Two career relevant webcasts were presented by UCC counselors. **UCC** has provided critical information to two companies considering relocating to NC. These company visits were organized by the Department of Commerce, Extension, and Engagement. **Student Health Services (SHS)** realized high tech advancements with implementation of on-line appointment booking, self-check-in, secure messaging, and lab interface with Rex Lab. These high tech advancements put “students first,” and students ranked SHS high in regard to their overall satisfaction. **SHS** had approximately 48,000 patient visits, was open 68 hours/week and provided on-call when closed. The lab performed approximately 41,000 lab tests and was again rewarded “The Laboratory of Excellence Award”. Prescriptions filled were 56,000 and 16,000 self-care items. A total of 2,210 flu shots were administered. Physical Therapy recorded 2076 patient visits. Pandemic planning efforts were directed to H1N1 flu. **Health Promotion** had a total of 21,355 student contacts, 1,089 office visits, and conducted 391 programs with an attendance of 20,266 and the AlcoholEdu program was accessed by 4,887. The 148 page **Counseling Center** Manual and IACS accreditation application were completed, and reapplication to the American Psychological Association of Counseling Education Programs was approved. The Counseling CE Committee produced seven programs offering 28 credit hours for 149 participants, saving Counseling \$10,500. Counselor visits increased by 14%. Psychiatry visits totaled 2,719. Approximately 5,842 students received individual counseling services, a 33% increase. The number of group/workshop sessions increased to 320 (24%), and attendees increased to 7,967 (40%). There were 9,762 visits to the website. New charges for no-shows and Psychiatry visits generated \$65,000. **Educational Talent Search (ETS)** served 800 students, of which 166 were seniors. To date, 59 have been documented as accepted to postsecondary institutions (3 accepted to NC State; 1 receiving the Pack Promise). **Upward Bound (UB)** served 120 students, of which 35 were seniors, all of whom have been accepted to postsecondary institutions (4 accepted to NCSU). **UB** experienced significant changes as the criteria implemented last year of recruiting only “at-risk” students and 9th-10th graders was deleted. Program staff began recruiting on September 1 under the new (original) guidelines.

Last year **ETS** combined the summer technology institute with the writing academy. **ETS**'s collaboration with the IT Education Dept ended due to budget constraints. Therefore, ETS will only be offering the Writing Academy this summer. **ETS** and **UB** submitted performance reports in the fall; with both programs meeting and/or exceeding objectives of the grant, and both will receive continued funding.

Distance Education and Technology Services (DETS) migrated the RecTrac and Event Management systems from rogue servers to virtual machines in the Hosted Systems environment of the Office of Information Technology. **DETS** assumed responsibility for Student Handbook, updated online version, and added tool to assess website traffic. **PE** offered over 685 classes, serving over 15,000 students on campus plus an additional 600 students (400 last year) via distance education. Over 100 students participated in four PE Minors, and 35 completed requirements for a minor degree. **PE** moved to award two PE credit hours to military veterans who are returning to campus after serving our country. **Campus Recreation (CR)** built a Challenge Course (high ropes course/labor donated by Jim Wall's Cornerstone Designs). **CR** hosted the National Basketball Championships for the second year, with 64 teams representing 55 institutions. Approximately 4,550 people attended **Campus Recreation's (CR)** fourth annual RecFest (up 30% from last year). **CR** had 12,051 unique participants of which 10,873 were students, equaling a 34.05% involvement rate for students. Every program in CR saw an increase in the total number of unique and overall participations. **Carmichael Complex (CC)** received approval to collect a \$7.4M debt-service fee to address critical repairs to the pools, tennis courts, Miller Fields, locker rooms, and security upgrades. Major facility projects in **CC** included: adding permanent safety flooring at the Rockwall, replacing all cardio equipment that was 5+ years old, renovating the sauna and steam rooms, adding a new vinyl surface floor in dance studio, establishing wireless connectivity in 90% of the complex, and updating 8 basketball courts with new goals, backboards, and finishes. **CC** installed drains in both pools to comply with the Virginia Grahme Baker Act. **PE** and **CR** implemented indoor group cycling classes with the purchase of 30 indoor spinning bikes. 53% of all female students used the gym in Fall 2008 and 55% in Spring 2009, compared to 62% of male students in Fall 2008 and 63% in Spring 2009. **CC** has a total of 2,419 members, including 1,861 faculty/staff. **Student Affairs Planning, Assessment, Research, and Rention (SAPARR)** partnered with Academic Support for Student Athletes to pilot a call program targeting new students in the spring to make new students feel welcome, answer

questions related to their transition, and impact retention. The infrastructure construction for Phase 1 of **Greek Village** is nearing completion, but fund-raising for the chapter houses has been very difficult due to the economy. **University Housing (UH)** has worked with campus partners and others to move forward with planning for Centennial Campus housing. Living and learning villages continue to experience growth in numbers and strengthened campus partnerships. **University Dining** opened Nelson Hall Port City Java coffee shop and the Creamery at DH Hill Library. The Micros Cash Register System was upgraded, and the AllCampus Network System implemented credit card readers at Carter-Finley Stadium. Bragaw C Store was remodeled. A new project was initiated to renovate the Erdahl-Cloyd Atrium, and work continued to provide organic and local food initiatives of special events programming. Budget and Human Resources information for transfer of University Dining from the Division of Student Affairs to the Division of Finance and Business on July 1, 2009, was prepared. A new Nutrition Internship program was initiated. **ROTC** commissioned 42 Lieutenants and Ensigns. The main Naval ROTC office was renovated, and two new offices in Reynolds Coliseum were secured.

Compact Plan: Major initiatives from your Compact

The **Gregg Museum** increased its use of technology through posting lectures on iTunesU and implementing cell phone audio tours. **Arts Development** completed funding for Frank Thompson Hall. **Student Conduct** launched Maxient database and provided leadership for admissions screening as a prevention tool.

CSLEPS raised \$101,150 and **WC** raised \$86,500. **MSA** secured funding and hired a new full-time Assistant Director for Native American Student Affairs. BBH Design was selected to design a Health Center addition and renovation. Construction is scheduled to begin May 2010, to include 21,200 sf of new space. **Career Center** increased visibility through ePACK business cards, NCSU home page article, and Alumni magazine article. **SAPARR** presented the Program Enhancement Institute, a six-week, 18 hour program completed by 17 participants in fall 2008. Preparing leaders continues to be a priority. The Center for Creative Leadership has designated **Caldwell Fellows** as a program focus area. More than 2,200 students are in Greek organizations, the most in University history. Residence hall student leaders hosted a state meeting and won numerous leadership awards. Sustainability continues to be a big emphasis. **UH** is now an Energy Star Partner and an active participant in the LED University initiative. Renovation of Bragaw South included conversion to LED lights in student rooms and hallways, the first

such installation in the US. Reservations for five building lots in Phases 2 and 3 of Greek Village opened May 1, and 4 groups have made commitments. Planning for the townhouses in the Village continues. **UH** continues to work with campus partners and others to move forward with planning for Centennial Campus housing. **UH** has enhanced its website and now has more than 31,000 hits/month. The new Housing Information System within SIS was successfully implemented. University Dining completed a survey of food service needs on Centennial Campus.

Diversity: Initiatives and progress

Caldwell Fellows model for global leadership development advanced this year with service learning trips to Mexico and China. **University Housing and Greek Life** leadership staff developed a five-year plan to address various aspects of diversity. Alexander Global Village determined learning outcomes related to intercultural awareness for the residents. East Campus administered the Student Diversity Climate Study to determine programmatic needs. Collaborative Greek Council and National Pan-Hellenic Council continued to serve a variety of diverse students this year. Of the 920 participants in **ETS** and **UB**, 93% were from traditionally underrepresented groups. **UCC** presented programs to a variety of diverse student groups, from MANNRS to NSBE, to attendance at the COE Minority Visitation Day. **SHS** staff is 20% minority, including one administrative leader, three providers, and one supervisor. Permanent space was secured for the **GLBT** Center. NC State's overall Campus Climate score has increased nearly 2 points (now 4 of 5) since Center started. **CSLEPS** offered 9 diversity workshops. Presidents Roundtable published the "Student Response to Hate Speech" and hosted a Unity Rally following 2 hateful graffiti incidents. The **Scholars Program** offered a wide range of opportunities related to Africa and Western Europe. **Music** sponsored several diverse concerts, most notably the Shanghai Huai Opera.

Staff: Major new appointments, kudos, professional activities and recognition

George Thomas was promoted to Director of **The Crafts Center**. Lynn Ennis was appointed Interim Director of the **Gregg Museum**. Randy Lait, **University Dining**, was promoted to Director. **New hires:** **UT**-Allison Bergman, Assistant Director, Jennifer Dasher, Costumer/ Shop Manager, Jayme Mellema, Scenic Designer/Scenic Painter, and Paul Pharris, Lighting and Sound Designer. **Gregg Museum:** Chris Gannon, Assistant Registrar, and Hilary Kinlaw, Program Assistant. **Arts Development:** Sherri Harris, Program Assistant. **Music:** Nathan Leaf, Director, choral program. **Ticket Central:** Tyrone Jenkins, Assistant Manager. **Student Government:** Eileen Marin, Assistant Director. **SORC:** Liz Thornton,

Office Manager. **MSA:** Derek Oxendine, Assistant Director for Native American Student Affairs.

Counseling Center: Brett Bowers and Christina Cunningham, Counselors; Tammy Rose, first Referral Coordinator. **Carmichael Complex:** Matt Miller, Director. **Campus Recreation:** Chris Morris Director, and Steven Harrell, Associate Director. **ETS:** Courtney Simpson, Program Coordinator. **Music:** Dr. J Mark Scarce, Director, had several compositions performed across the nation, and Dr. Jonathan Kramer was awarded the NC State University Outstanding Extension Service Award. **Center Stage:** Mark Tulbert, Associate Director, served on the Executive Board of the NC Presenters Consortium. NC State was named to President's Honor Roll for Community Service. *Agromeck* and *Windhover* received 2008 Gold Crown awards. Juliette Grimmett received Students First Award and Jennifer Bell received Contribution to the Profession Award. Felicia Baity was elected president of the African American Faculty Staff organization and Deb Luckadoo serves as host chair for ACUI Region 5 Conference. Suzie Crews chairs "Rally4Talley" marketing campaign. Five **SHS** positions were left vacant to help stabilize the budget during the recession. HealthyState Task Force won the division award for TEAM Spirit. Mary Lee Mazarick received Division and University "Award for Excellence". Marianne White is President of Wake County Pharmaceutical Association. Ten staff renewed their CPR. Brenda Bessard was granted Board Certification as a Nurse Executive by the American Nurses Credentialing Center. Dr. Elizabeth Miller recertified with the American Board of Pediatrics, Sub-board of Adolescent Medicine. Four staff participated in Alternative Spring Break programs with students. **Career Center's** D.R. Ingram serves on the Student Affairs Assessment Task Force and Division Objectives Group. Leslie Rand Pickett was elected president of NC Association of Colleges and Employers. Sarah Concini completed her Licensed Professional Counselor certification. Amanda Thomas, GA in **DETS**, completed Doctorate of Education at NCSU. **PE:** Faculty made 19 professional presentations, 5 publications, and completed over 50 service projects. These numbers are down from previous years as a result of travel restrictions. Shelly Brown Dobek served as VP of Association of Fraternity Advisors. University Housing reorganized to eliminate several graduate assistants and create two new Community Director positions to better serve students. In spite of travel restrictions, numerous staff members served in leadership positions in professional organizations this year. Ebony Ebron was recognized by the University and by the SouthEast Association of Housing Officers for her efforts related to the incident in the Free Expression Tunnel. Dr. Carolyn

Garrett-Piggott, MD, assumed responsibility for the Occupational Medicine Surveillance Program.

Retirees: Music: Dr. Phyllis Vogel, Teaching Professor and Marilyn Lynch, Teaching Associate Professor, and Dr. Charlotte Brown, Director, Gregg Museum. PE: Gary Wall, Lecturer. Lena Greenfield and Elizabeth Martin, Dining. Col. David Sammons, Air Force ROTC.

Recommendations and concerns for the future

Music is in urgent need of additional classroom, office and performance spaces. The **Dance Program** requires a permanent and appropriate home. The **Gregg Museum** has a critical need for additional classroom and storage space. It is vitally important to identify future residential, office and programming spaces that will appropriately support the work of the Scholars Program. **Crafts Center** staff need to expand to meet the anticipated increase in demands on its new space. An SPA woodshop safety supervisor position is a priority. A full-time professional marketing staff is needed for **ARTS NC STATE** to thrive in the future. Current .75 FTE SPA positions in **University Theatre** and the **Gregg Museum** need to be increased to 1.0 to provide the basic level of support needed. Reductions in operating budgets in all programs and the loss of a faculty position in Music create increased and difficult challenges to well serve NC State students. The short-term impact of the new Enterprise Division was the loss of budget and staff; long-term implications are less clear, but include the need to better define roles and leadership for the Talley expansion and renovation. We are still doing much of the “heavy lifting” and Student Affairs must continue to be involved as leaders in the design and support-building aspects of this project. The current economic climate raises speculation regarding a possible freeze on capital projects. We strongly recommend that we continue our efforts as design and construction costs are most favorable at this time. The increased pressures on **Student Conduct** related to case management point to the urgency of “unfreezing” their EPA vacancy. Interpersonal violence services are inadequate, and we must provide coordinated advocacy for survivors. The creation of our **GLBT** Center has heightened our awareness that much work remains to identify and address the needs of our transgendered community. We have already had three newly admitted first-year transgendered students reach out to the Center. Though the furor of the Free Expression Tunnel incident has abated we must remain vigilant in promoting community civility. The addition of a full-time advisor for Student Government has been a valuable addition to our support of this constituency. It did result in the loss of an SPA support position, and we will pursue resources to

restore this role. Given the economic recession, **SHS** must remain focused on the quality service we provide, the highly rated patient satisfaction our students have come to expect, and preservation of quality staff. Future financing means, mandatory insurance, third party reimbursement, and national health care changes will be critical issues for SHS and Counseling. SHS and the Counseling Center are major campus components of “healthy living”, part of the NCSU Health and Well-being Gateway. Clinical, counseling, and educational services are crucial to student success, and should interface more with academics. The Career Center has ongoing concerns relative to space and counselor/student ratios. **ETS** and **UB** received funds from the University to absorb the off-campus cost of rent; however, the University is spending over \$50,000 in state funds for rent that could be eliminated if they could return to campus. Four new faculty positions are required in **PE** to meet current student demand (in addition to filling current vacancies). There is a critical need for a Technology Support Analyst and Web Developer. Field conditions continue to be a problem for **CR**; Upper and Lower Miller Fields should be turfed. Discussions must continue about the future of recreational and wellness facilities on Centennial Campus. For example, a boat house and new boat launch should be developed at Lake Raleigh for **CR** activities and programs. Rocky Branch Phase III eliminated 38 permanent parking spaces at **CC**, causing members to cancel memberships. The Administrative wing in **CC** is under intensifying condition deterioration due to numerous leaks throughout the building. A comprehensive ten-year plan for **Caldwell Fellows** needs to be developed and presented to the Alumni Association, as well as increased visibility and financial support. **University Housing:** Complete infrastructure construction for Phase I of Greek Village and assist chapter fund raising. Reestablish Kappa Alpha fraternity in Fall 2009 and establish Kappa Delta sorority in Fall 2010. Begin construction for fire safety improvements and ResNet installation at E.S. King Village. Engage design firms to plan student housing on Centennial Campus and Greek Village townhouses. Complete the comprehensive renovations of Bragaw Residence Hall. Open the Impact Leadership Village in Bowen Hall. Increase participation in the Arts Living and Learning Village from 120 to 180 residents. Install low-flow toilets in all residential buildings and install additional LED light fixtures. Continue to work to strengthen Greek student leadership and academics. Continue to refine ten-year financial/facilities plan. Despite financial losses ROTC will continue to enforce the NCSU contracts with the Department of Defense.